

TUCKSHOP PARENT INFORMATION

Our Tuckshop operates five days a week during the school term providing for both Recess and Lunch. All orders are to be placed by 8:30am on the day food is required via our online ordering system, Munch Monitor.

HELPFUL INFORMATION ABOUT MUNCH MONITOR

Anyone wishing to order through Tuckshop will be required to setup an account as we are a cashless School and EFTPOS is not available at the Tuckshop. Instructions on how to setup an Munch Monitor account can be found on the College website in the drop down menu Our Community and click on Tuckshop.

(Note, there is a once per term fee per account, no charges per transaction or per user.)

Snack Money Allowance is a feature of Munch Monitor, designed for parents/guardians to allow their child/ren to have a set amount of money available for them to make their own snack purchases at the Tuckshop during recess and lunch. This allowance can be setup as a weekly or daily limit as well as limit the options for them to choose from.

The Allergies section allows you to let us know if your child/ren has an allergy/intolerance or preference to certain foods. Please ensure to keep this up to date of any changes to this information.

Gluten Free items are listed as a separate option on Munch Monitor when available.

To successfully order on Munch Monitor, you should ensure the following:

1. Check the correct day and meal break tab at the top of the screen has been selected.
2. After submitting your order, please wait for the 'Successfully Submitted' message to appear.
3. Check for your confirmation email. If you have any queries about the order, please phone Tuckshop as early as possible so that any necessary amendments can be made
4. Ordering a day ahead will avoid possible congestion that may occur prior to the cut off time. Orders can be made 4 weeks in advance and easily cancelled by yourself or via a phone call prior to the cut off time.

Primary students are not permitted to purchase Ice Coffee drinks or any items for their friends. Although it can be seen as a nice gesture, it is to ensure parents are aware of all purchases being made and allergies are not triggered by accident.

Any issues with ordering or questions relating to the Tuckshop please phone 3204 4796 . Emails and Facebook messages may not be seen in time.

Thank you for taking note of this information we look forward to providing for your family over the school year.

Ph: 3204 4796 Email: tuckshop@northpine.qld.edu.au